

**Q: How long am I covered?**

**A:** The plan covers you for the period of international travel required by your academic institution and for which you are participating.

**Q: What are my coverage start and end dates?**

**A: EFFECTIVE DATE OF INSURANCE**

An Insured coverage will begin on the latest of the following dates:

1. the Policy Effective Date, provided that the policy premium has been paid;

**Q: How do I find a covered provider/make an appointment?**

**A:** Contact UnitedHealthcare Global’s Emergency Response Center to schedule an appointment for you and arrange for direct payment to one of their doctors. The UnitedHealthcare Global Emergency Response Center is available 24/7 by phone (call collect) +1.410.453- 6330 or e-mail [assistance@uhcglobal.com](mailto:assistance@uhcglobal.com) to assist you with everything from routine requests to medical emergencies.

If you make your own appointment, contact the Emergency Response Center at least 24 hours prior to your appointment so UnitedHealthcare Global can provide the doctor’s office with a “guarantee we

**Q: How will I get my membership ID card?**

**A:** A copy of the UHCG ID card is included in the Welcome Kit provided. It will also be included in the UHC Global Intelligence Center under the 'My Account' tab, and then choose 'Program Documents'.

**Q: How do I access the UHCG intelligence tools online?**

You may login to [www.uhcglobal.com](http://www.uhcglobal.com) and create an intelligence center account to view important0012 Tw 06w -17.228 -



Q: Is coverage available for dependents?

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